



# Coaching • Counselling • Training

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Mrs Karen Gosling  
Counselling Director  
Gosling International  
PO Box 365, Southport BC QLD 4215  
**AUSTRALIA**

Dear Mrs Gosling

## Agreement To Accept Professional Counselling Consultation Charges

I/We request professional counselling consultations for \_\_\_\_\_  
[Name of Client(s)]

I/We have read and understood the attached Professional Statement and agree to the Limits of Confidentiality, Professional Counselling Consultations Provided, and Professional Counselling Consultation Fee Schedule.

I/We hereby agree to pay the initial consultation fee of AUD\$497 (Value \$800) for up to 2-hours of counselling and agree that consultations thereafter are only available via one of three Prepaid Counselling Plans that include online counselling resources. I/We agree that counselling sessions can be for individuals, couples, or family groups, and where a Prepaid Counselling Plan is purchased, hours and part-hours used in Zoom, face-to-face sessions, report writing, or phone consultations will be deducted from the plan hours. I/We agree that phone consultations of up to 10 minutes are free of charge, and where these exceed 10 minutes duration, they will be deducted from the plan hours.

I/We acknowledge that Gosling International does not offer time payment facilities and that all consultation fees are prepaid prior to the time of appointment through our online booking service (Stripe), by internet bank transfer, or EFTPOS terminal (VISA/MasterCard/Amex). I/We agree that Counselling Plans are payable in advance and not by instalments, and that on completion of any Prepaid Counselling Plan ongoing consultations will be charged at AUD \$400 per hour or part thereof, except where a Prepaid Counselling Plan Renewal is purchased.

I/We agree a Request for Refund for unused hours in any Prepaid Counselling Plan may be made up to 1-year from the date of purchase of the plan, and that thereafter refund requests will be declined, and the hours remaining on the plan will be honoured. I/We agree that a refund request of any plan must be made in writing, and consultation hours already completed under the plan will be charged at the rate of AUD\$400 per hour, and the balance of the plan, less the online counselling resources component (which amount is not refundable) and less transaction costs, refunded in Australian dollars through Stripe, internet bank transfer, or EFTPOS terminal, according to how the payments were received and made payable to the person who made the initial payment.

I/We agree that online counselling resources at www.marriagology.com included in any Prepaid Counselling Plan are non-refundable and I/We continue to have access to these resources for the life of the website after any refund.

I/We agree that there is no charge for cancelling or rescheduling an appointment through the online booking system or by notifying Gosling International. I/We agree that 15-minutes will be deducted from the plan hours if a scheduled appointment results in a no show without prior notification.

Yours faithfully

\_\_\_\_\_  
**Name of Client/  
Parent/Guardian**

\_\_\_\_\_  
**Signature of Client/  
Parent/Guardian**

\_\_\_\_\_  
**Date**

\_\_\_\_\_  
**Name of Spouse/Partner**  
(If joint interview)

\_\_\_\_\_  
**Signature of Spouse/Partner**

\_\_\_\_\_  
**Date**

Professional Counselling Consultation  
PCC03 Client Agreement  
1-JAN-2024



www.karengosling.com  
www.marriagology.com  
www.adhdrelationships.com.au